



MOUNT CARMEL COLLEGE, AUTONOMOUS

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INITIATIVE BY INSTITUTIONAL SOCIAL RESPONSIBILITY CELL(ISRC)

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ಇದರ ಅಡಿಯಲ್ಲಿ ಒದಗಿಸಲಾದ ಎಲ್ಲಾ ಮಾಹಿತಿಯನ್ನು ವಿವಿಧ ಮೂಲಗಳಿಂದ ಸಂಗ್ರಹಿಸಲಾಗಿದೆ. ದಯವಿಟ್ಟು ಅದರ ಸತ್ಯಾಸತ್ಯತೆಯನ್ನು ಪರಿಶೀಲಿಸಿ. ಇದಕ್ಕೆ ಕಾಲೇಜು ಜವಾಬ್ದಾರಿಯಲ್ಲ.

PROCEDURE OF GETTING ADMITTED TO HOSPITAL AFTER TESTING POSITIVE

❖ HOW TO FIND A HOSPITAL BED UNDER BBMP QUOTA IN A GOVT/ PRIVATE HOSPITAL IN BANGALORE?

FOR FINDING A BED UNDER GOVT/BBMP QUOTA-(includes some percentage of private hospital beds as well)

Step 1: Call 1912

Step 2: Keep SRF ID & BU Number ready and Patient details in this format

1. Patient name:
2. Age:
3. Home Area:
4. Symptoms:
5. SPO2 (Oxygen %):
6. Patient current location:
7. Ward number:
8. BU NUMBER:
9. COVID Tested at Center Name:
11. COVID result: Positive/ SRF I'd
12. Attendant name:
13. Attendant mobile number:
14. Co-morbid conditions:
15. Preferred hospital: Pvt/Govt
16. Type of Bed Required:
17. Other Remarks:

If they can't find a bed, the local corporator can be contacted.
Please follow the given format only, the process will be easier.

SRF ID is a 13 digit no. given to every person who takes up RAT Test or RTPCR Test. The SRF ID comes to the registered mobile no. of the person after sample is collected and is also printed on the Test Report.

BU number is a 6 digit unique number generated by BBMP. It's generated only for patients who test positive for COVID19. The Govt / private lab must upload the details of the test in ICMR portal and only then BU number is generated. Please ensure the testing center has uploaded your Test Report on ICMR Portal, else BU number will not be generated.

Generally BU number comes as an SMS. However, if you do not get BU number by SMS, click on this link to get your BU number - <https://www.covidwar.karnataka.gov.in/service1>

Step 3: If you do not have BU Number and urgently need a bed, Call 1912 or 108
You may have to wait for a long time since a lot of people are trying to get beds.

Step 4: If you have SRF ID & BU Number Ready, Call BBMP War Room
Call these numbers and request for a Bed by providing all the details. To know which zone you belong to :
<https://bbmp.gov.in/zonalclassification.html>

❖ ZONAL WAR ROOM NUMBERS*

- Yelahanka Zone - 9480685964
Nodal Officer - Dr. Rashmi 9632819836
- Mahadevpura Zone - 08023010101, 08023010102
Nodal Officer - Dr. Pragyan 9502322032
- Bommanahalli Zone - 8884666670
Nodal Officer - Dr. Kumaraswamy 7349552658
- RR Nagar Zone - 08028601050 / 08028600954
Nodal Officer - Dr. Murali 9482224474
- South Zone - 8431816718
Nodal Officer - Dr. Rehan 9535586578
- East Zone - 7411038024
Nodal Officer - Dr. Akash 9886959900
- West Zone - 08068248454
Nodal Officer - Dr. Yogesh 9448550159
- Dasarahalli Zone - 08028394909
Nodal Officer - 7204869787
- General enquiry - 080 22660000/080 22481818

After calling 1912, please call the concerned zone war room and follow up. The war rooms are busy and you need to wait at least 5 to 8 mins before the call connects.

ELSE,

There are volunteers helping with this process- Mercy helpline in Bengaluru have confirmed that they are helping people find beds and ambulances.

Their contact- 8660856709

FINDING A BED UNDER PRIVATE HOSPITALS -

-<https://searchmybed.com/#/p/public-portal>

- Call the private hospital and enquire regarding charges and availability.

BRUHAT BENGALURU MAHANAGARA PALIKE
N.R. Square, Bengaluru - 560 002.

PUBLIC NOTIFICATION
BENGALURU COVID -19 HELPLINE 1912

Dear citizens of Bengaluru,
For any Covid-19 related assistance on the following subjects, please reach out to **BBMP Helpline number 1912.**

For Direct Assistance on

- Hospital Bed Blocking and Admission
- Covid Care Centre Bed Blocking and Admission
- BBMP Ambulance Facility
- Home Isolation Support

BBMP ZONAL 24/7 HELPLINE NUMBERS

- East Zone : 7411038024 / 9886496295
- West Zone : 080-68248454
- South Zone : 8431816718
- Mahadevapura Zone : 080-23010101/23010102
- Bommanahalli Zone : 8884666670
- Yelahanka Zone : 9480685964
- R.R. Nagar Zone : 080-28601050
- Dasarahalli Zone : 080-29590057/29635904/5906

For Information on Covid related queries, Covid Testing Centres, Covid Vaccination Centres, Medical Advice on Covid Symptoms call APHAMITHRA Helpline 14410

For emergency cases, Ambulance Facility and Inter Hospital Shifting of COVID-19 Patients call Helpline 108

Early detection of Corona virus will help us stop its spread to others. Bruhat Bengaluru Mahanagara Palike seeks your cooperation to voluntarily come forward for testing if you have symptoms. Please do not be afraid of getting tested as majority of the people who get tested at early stages recover fast.

Join hands with BBMP to defeat Corona Virus

General public should compulsorily follow these guidelines and help in preventing the spread of COVID-19

Rakesh Singh, IAS
Administrator, BBMP

Gaurav Gupta, IAS
Chief Commissioner, BBMP

As is enshrined in our Constitution, to uphold and protect the sovereignty, unity and integrity of India is the fundamental duty of every citizen of the country.

IN CASE OF AN EMERGENCY WHERE THE COVID-POSITIVE PATIENT REQUIRES HOSPITALISATION:

1. Call 108, for getting admission into Government hospitals or Covid Care Centres and private hospitals (based on availability).
2. For private hospitals, you can also reach out directly.
3. Keep these details handy before calling an ambulance

BBMP COVID HELPLINE NUMBER: 1912

For queries and advice, call Apthamitra: 14410

Emergency cases, ambulance, hospital transfers: 108

An **SRF ID (Specimen Referral Form ID)** number is generated in the RT-PCR app when an individual gets a test done. A BU/BR (Bengaluru Urban/Bengaluru Rural) number is then generated (typically in 8-10 hours). In the intervening period if a person requires to be hospitalised the SRF number can be used. Department of Health and Family Welfare have issued a circular to use SRF number to block a bed as a temporary measure.

FOR FURTHER DETAILS

Hospitalisation

- Severe Symptoms – Shortness of breath, loss of appetite, confusion, persistent pain or pressure in the chest, high temperature.

Hospitalisation is required for severe symptoms — frequent fever, cough, Chest CT scans showing lesions. Keep checking Blood oxygen saturation levels (SpO2) with a pulse oximeter – SpO2 level below 90% needs urgent treatment.

How to get a bed allocated

It is necessary to make inquiries regarding the facilities and availability at a particular hospital before taking sick patients there.

Hospitals are prioritising and managing their capacity in the best possible way, given the challenging times. “Immunocompromised and those vulnerable with comorbidities having significant changes in lungs, breathlessness, saturation coming down would require hospitalisation,” says Dr Bhavana Badrinarayan, AGM Marketing, Manipal hospitals, advising “people who are stable or have asymptomatic/ mild symptoms should be able to manage at home with remote monitoring system.”

BBMP’s site [Hospital Bed Status – bbmpgov.com/chbms](https://bbmpgov.com/chbms) has updated details of bed availability in government hospitals, medical colleges, Covid Care Centres (CCC), and private hospitals. While there have been instances of this data not being up to date affecting patients, BBMP has said it will ensure problems don’t occur by stationing Arogya Mitras in every hospital.

ENTIRE FAMILIES AFFECTED

As the instances of entire families being affected simultaneously are rising, BBMP has started reaching out to RWAs (especially in apartment complexes) to set up Micro-Covid Care Centres there. Apartments can either utilise their clubhouses or unused/vacant flats to set up these MCCC. The infrastructure such as beds, oxygen concentrator, pulse oximeter, thermometer, etc., required for the Micro-CCC will have to be borne by the RWA/MC.

BBMP will deploy a Doctor/Nurse to monitor the patients. BBMP hopes that this exercise will reduce the burden on

Hospitals. On 16th April, a meeting was convened by BBMP South Zone Commissioner, Thulasi Maddineni, with apartment RWAs to discuss the possibility of setting up these Micro-CCCs.

BBMP HAS COME UP WITH ANOTHER PORTAL:

[Public Health Activities, Surveillance and Tracking \(PHAST\)](#)

To integrate all COVID-19 data from different sources, enabling Public Health Centre (PHC) for the first time to access information on positive cases and decide on protocols. The bed availability feature is not available on this portal, though. That is done at the zonal level.

COVID-19 HOSPITAL BED STATUS

- Government Quota Covid- 19 Beds
- Private Arrangements by COVID-19 Patients Detailed Status
- Government Hospitals (Covid Beds)
- Government Medical Colleges (Covid Beds)
- Private Hospitals (Government Quota Covid Beds)
- Private Medical Colleges (Government Quota Covid Beds)
- Government Covid Care Centers (CCC)

PEOPLE WITHOUT BU NUMBER CANNOT BE DENIED HOSPITAL BED

Bruhat Bengaluru Mahanagara Palike Commissioner Gaurav Gupta on May 1 said that no private hospital can deny admission to patients even if the RT-PCR test result is yet to return or has returned negative.

1. RT-PCR NEGATIVE CERTIFICATE

A BU (Bengaluru Urban) number is given to identify if a person has tested positive for the coronavirus or not, but hospitals have been given clear instructions that they need not turn away a patient who does not have a BU number. This number is only for people who require government assistance and beds in private hospitals. Even if a patient does not have the number, they can get a rapid antigen test, based on which a BU number can be generated.

In some cases, though people exhibit symptoms of COVID-19, they get a negative RT-PCR test report and so find it difficult to get a hospital bed. In such cases, the Karnataka government has issued an order that even if the RT-PCR test is negative and the BU number cannot be generated, patients can be admitted through the CT scan etc., and the

Directions for that have been issued. In the existing system, the BU number is not required but it is desirable.

2. CALLING 1912 IS ENOUGH

The 1912 helpline will connect you to the most relevant office. If none of the zonal offices, 104 or 108 are able to help, 1912 has a mini war room of its own with doctors working round the clock, who are triaging. They also

Connect to Suvarna Arogya Suraksha Trust (SAST) if the patient has any issue with the hospital with regards to

Payment or admission.

The 108 helpline deals with emergency cases that require immediate attention. This is not for COVID-19 positive

Cases, but for SARI cases with COVID-19 symptoms.

3. 90% OF CASES DO NOT REQUIRE HOSPITALISATION

“What we are seeing is that 90% of the cases do not require hospitalisation. We need to prioritise home isolation and hospitalise in case it is critical,”